

2010 Student Affairs Conference Session Summaries

Keeping up with the H4X0rs: Protecting UTSA & Yourself Against Attack

Hacking was originally a term used to describe the innocent exploring of networks and computer systems. It has evolved into a diverse mixture with everything from kids using automated tools to hack friends, to full blown cyber-warfare between countries. We will discuss the different types, the tools they use and ways to protect yourself from their attacks.

Leadership and Alignment

The management model presented in this session is entitled “Leadership and Alignment.” In this session, participants will be encouraged to develop and become involved in achieving their leadership goals. The presentation is participative and will include references to movies including *Remember the Titans*. At the end of the presentation, the group will have a visual concept of a successful team environment.

The Leadership Dance

This class will cover leadership concepts through lively, interactive participation. We will explore and discover the creative side of leadership—leading and following. Participants will identify areas of strength and opportunities for growth in their leadership skills. Come learn how communication, connection, collaboration and creativity are incorporated by effective leaders.

Managment with Michael Scott

Weekly, many of us squeamishly watch *The Office* to see Michael Scott bumble his way through important management and supervision situations that face us nearly every day in our positions. What, if anything, can we learn from Michael’s experiences? Join our presentation to take a humorous, yet practical, approach to important management and supervision issues so we can be the ‘World’s Best Boss.’

The Next in Line: Student Managers

This session will give you tips on: 1) The purpose of a student manager, 2) How to start the process of hiring a student manager, 3) Communicating with your student manager, 4) The benefits to the student and full-time supervisor, and 5) The benefits to your department.

Second Life: The Role of Virtual Worlds in Education

Explore the virtual world of Second Life and discover the many ways it is being used at UTSA, at other universities and around the world. Discover how you can use Second Life – by attending virtual meetings and classes or exploring UTSA’s ArtSpace and miniature campus. Magic carpet ride included.

Six Dimensions of Wellness

This presentation will cover the six dimensions of wellness and steps to begin a behavior change in lifestyle. Included will be a detailed presentation of the “Rowdy New U” Wellness Program that is available to faculty and staff and an opportunity given to those who would like to sign up for this program.

This is the UC!

Come and learn how the University Center and its partners can help your office and programs to be successful. Speed through an overview of UC services and capabilities and then test your knowledge with a fast-paced UC Jeopardy game show complete with prizes.

Verbal Judo

This presentation will cover the topic of how to deal with disruptive people using techniques from the book *Verbal Judo* by Dr. George Thompson. The skills covered in the presentation will give participants the tools they need to de-escalate confrontational situations while maintaining their professionalism.

Vision UTSA

UTSA is poised for change. In this session, visit with a varied panel of UTSA leaders as they discuss key areas of growth and change at the University: the Campus Master Plan, the Quality Enhancement Plan and SACS Re-accreditation.

The Staff Development Team Presents



2010 Student Affairs Conference Schedule of Events March 31, 2010



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7:45-8:15:	Registration and Refreshments (UC II Denman)
8:15-9:00:	Welcome, Keynote Address- Dr. Gage E. Paine (UC II Denman)
9:00-10:15:	Concurrent Sessions The Leadership Dance- Dr. Gage E. Paine (UC II Denman) Difficult Encounters- Dr. Paul Machen (UC III Harris) Building Two-Way Bridges with Academic Affairs: A Collaborative Approach for Engaging Students- Michelle Montaino & Dionne Davila (UC II Mesquite) This is the UC!- Jared Jones (UC III Hidalgo)
10:15-10:30	Break- Refreshments available in the UC II Denman
10:30-11:30	Concurrent Sessions Second Life: The Role of Virtual Worlds in Education- Sara Bordelon & Dr. Joseph DeCristoforo (UC III Hidalgo) Leadership and Alignment- Leopoldo “Polo” P. Cervantes (UC II Mesquite) Generational Differences- Dr. Richard Lewis & Joanne Ford-Robertson (UC II Pecan) Managment with Michael Scott- Dr. Eric Cooper & Erika Cox (UC III Harris)
11:30-12:30	Lunch: The Denman Room is open for you to lunch in and enjoy snacks.
12:30-1:30	Concurrent Sessions Commitment to Community- Keri Shiplet (UC II Denman) Cooking with the Four Cs!- Steve Kudika (Rec Center Demo Kitchen) The Importance of Balance- Heather Stark (UC III Harris) Keeping up with the H4X0rs: Protecting UTSA & Yourself Against Attack- Randy Todd (UC III Hidalgo)
1:30-1:45	Break- Refreshments available in the UC II Denman
1:45-3:00	Concurrent Sessions Brightening Your Colors- Misty Kelley & Keith Pilger (UC II Denman) E.P.I.C. Journey: Student Mentor Program- Jennifer Fueglein & Adriana Alicea-Rodriguez (UC III Hidalgo) Exploring Customer Service on the Frontline- Jeanette Francovich (UC II Mesquite) Advisor Swap- Katherine Calucci, Patricia Gonzalez & Joan Tsacalis (UC III Harris)
3:00-3:15	Break- Refreshments available in the UC II Denman
3:15-4:30	Concurrent Sessions Verbal Judo- Sargeant Geoffrey Merritt (UC II Pecan) Six Dimensions of Wellness- Kristee Phelps (UC III Hidalgo) The Next in Line: Student Managers- Angela Hicks (UC II Mesquite) Vision UTSA- Panel Presentation (UC III Harris)

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Advisor Swap: Cross-Training Immersion Program

Advising centers have successfully developed an advisor training program known as “Advisor Swap” with the goals of retrieving best practices and establishing better connections with colleagues and students. In this presentation, we will discuss the birth and application of the program and the learning outcomes reported by advisor participants. Participants will receive concrete information about how to take this training back to their work areas and adjust it to their needs.

Brigtening Your Colors:

True Colors is the common language within Student Affairs and we all know well our dominant color. But, have you ever wanted to strengthen or “brighten” your other colors? This interactive program will build on the previous knowledge gained in the basic True Colors training and give you the tools to brighten other colors in your spectrum to develop balance.

Building Two-Way Bridges with Academic Affairs: A Collaborative Approach for Engaging Students

This hands-on, introductory level workshop targets conference participants who would like to learn how to meet the needs of their targeted student population by collaborating with Academic Affairs. Participants will be given a packet of information and led through a series of both individual and group activities. This workshop will demonstrate how to connect, communicate, col-laborate and create a unique opportunity to increase student success at UTSA.

Commitment to Community

Each of us is part of a community whether it is in your department, the Division of Student Affairs or the greater UTSA com-munity. Come join us to learn about the components that make up community, what role you play in the overall picture and how we can build a stronger community. Attendees will participate in a team building activity that will explore values such as trust, honesty, compassion, and respect.

Cooking with the 4Cs!

This interactive cooking demonstration will enable participants to experience teamwork through cooking. We will use the kitchen as a life/workplace lab for topics such as communication and division of labor. Everyone will have a “hand” in it. This session will be offered at the Recreation Center Demo Kitchen immediately after lunch. Don’t fill up at lunch because we will eat!

Difficult Encounters

Participants will be guided in a discussion concerning common negative employee behaviors. Next, they will be given a sce-nario and break into working groups to explore some ways to resolve the situation. The instructor will provide some hallmark strategies after each group is allowed time to share their results.

E.P.I.C. Journey: Student Mentor Program

The E.P.I.C. Journey Sanctioning Model is an innovative approach to addressing student behavior through the assessment of Engagement, Personal Development, Interpersonal Development and Community Membership. This presentation will provide an overview of the E.P.I.C. Model, show how Student Affairs professionals can be an integral part of the E.P.I.C. Journey by becoming a Mentor, and will demonstrate how to utilize effective mentoring practices with all UTSA students.

Exploring Customer Serivce on the Front Line

This workshop, “Exploring Customer Service on the Frontline” is intended for all Student Affairs employees so you might learn to hone your current customer service skills, learn some new techniques and provide a learning environment where you can interact with each other in a positive way.

Generational Differences

This session focuses on how age differences impact leading and managing in complex organizations. Age cohort influences on culture, work styles, professional orientation and social etiquette is examined. Generational issues that negatively affect organi-zations are identified and discussed. Techniques and strategies that enhance the ability of leaders to successfully manage and motivate individuals from various age groups are presented.

The Importance of Balance

In a world where we all take too much on and want things done sooner than later, the importance of a balanced lifestyle is oftred forgotten. In this session, we will explore potential areas of imbalance: from diet and exercise to time at work versus time at home and the consequences of imblance. Participants will learn to identify the symptoms of imbalance so we can identify and address these symptoms.